



iTEP Hospitality Test

English Assessment for the Hospitality Industry

English language skills are an essential part of working in the hospitality industry. The **iTEP Hospitality Test** was created to provide hospitality business owners and hiring managers with the most accurate information possible for recruiting, placement, and internal promotion decisions. Using content specific to the hospitality industry, this test focuses on speaking and listening skills and has proved itself the best way to assess the English ability of your staff and new hires.

iTEP Hospitality At A Glance

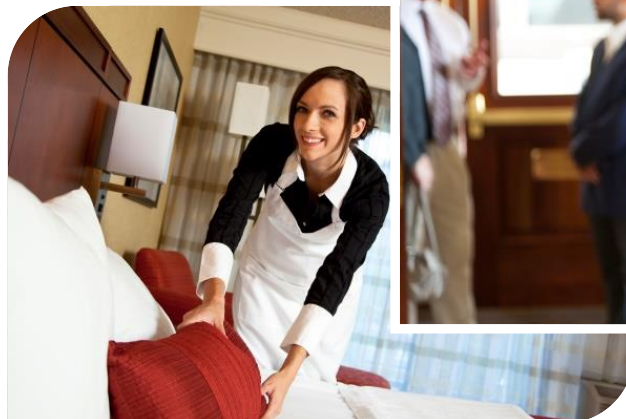
iTEP, or International Test of English Proficiency, is used by hundreds of colleges and universities as well as multinational businesses around the world such as Microsoft, Pfizer, and JP Morgan. The hospitality industry, however, has particular hiring needs unlike any other, that's why iTEP created a test especially for it. The **iTEP Hospitality Test** can be administered in just 30 minutes via any office computer with internet access. Results are returned within 24 hours to fit your recruiting deadlines.

In short, the iTEP Hospitality Test is right for your staff because it is:

- **Specialized:** assesses the skills and vocabulary hospitality professionals need
- **Convenient:** no need to schedule tests in advance or leave your premises
- **Fast:** test completed in half an hour, with rapid results delivery
- **Relevant:** listening and speaking skill evaluations for effective customer service

Not only is the iTEP Hospitality Test designed specifically for your hospitality staff, it comes with a detailed comprehensive score report which provides a precise look at their English ability.

iTEP Hospitality... Better English for Better Service





Try our Benchmarking Project!

An iTEP Benchmarking Project gives your company the information necessary to evaluate, streamline, and calibrate the various English ability levels at your company with an external measurement tool. By using iTEP Hospitality and a bit of scientific method, you will be able to ensure your clients are gaining maximum customer service from your employees.

With iTEP's guidance, you can choose a number of your employees to complete the benchmarking project. Our staff will be available to you throughout the entire process.

Call iTEP now to get started...

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